

ISS UK&I Integrated Management System Policy Statement

Date: 14/05/2025

POLICY STATEMENT

ISS UK&I is committed to deliver a consistent level of excellent service and customer satisfaction with safe working practices while having minimal impact on the environment. This is supported by a process of continual improvement designed to promote customer confidence, deliver value for money and sustain a profitable business.

Our commitment to health, safety, environment and quality (HSEQ) is delivered by adopting an integrated approach to our management systems and comply with all relevant legislation, regulations and other legal and industry requirements. The OneISS Way provides a framework for integration of the of ISO 45001:2018 (Safety & Health), ISO 14001:2015 (Environment) and ISO 9001:2015 (Quality) standards.

Our overall objectives include:

- Providing a safe and healthy place of work, maintaining plant, equipment and machinery, ensuring safe storage and use of hazardous substances which are used for routine work
- Prevention of injury & ill health of our Placemakers, contractors, and other persons who may be affected by our activities
- To ensure that processes are in place, which identify hazards in our workplaces that face our Placemakers, customers, members of the public and the environment and to ensure these hazards are then eliminated or controlled for all activities
- Ensuring that all Placemakers are suitably trained to allow them to work safely, and be aware of health, safety, wellbeing and environmental campaigns and initiatives
- Developing a partnership approach with our suppliers and subcontractors to encourage them to adopt products and services with a focus on HSEQ & wellbeing objectives
- Ensuring HSEQ & wellbeing objectives targets are set annually and reviewed regularly
- Consultation with Placemakers through company engagement visits on our health, safety, environmental and quality objectives and targets
- Ensuring managers and all Placemakers understand their role and responsibilities, and lead a culture of health, safety, environmental and quality in the business
- Measuring performance and analysing the results over a period to identify areas for improvement
- A commitment to preventing pollution through sustainable practices, operational controls, environmental compliance, and continuous process improvement

The Integrated Management System policy, objectives and targets will be reviewed annually (or sooner if necessary) by Senior Leadership Team. This policy statement is communicated to all Placemakers and persons working for or on behalf of the company and will be made available to the public, stakeholders and any other interested parties on request.



Scott Davies

Chief Executive Officer, ISS UK & Ireland
May 2025

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PURPOSE

To demonstrate our commitment to the ISS Management System (OneISS Way) and set out the framework through which HSEQ at ISS UK&I will be assured, enhanced, improved and to applicable requirements ISO 45001:2018 (Health & Safety), ISO 14001:2015 (Environment) and ISO 9001:2015 (Quality).

SCOPE

It applies to all functions and operating units and teams. It excludes Global ISS functions or other ISS Country organisations.

CHANGE LOG

Date of Change	Author of Changes - Name and a Job Title	Short Summary of Changes
02/10/2024	John Stokes - Senior Quality Manager	Integrated HSEQ Statement into one policy
14/05/2025	Craig Hitchmough - Quality Manager	Included pollution prevention wording

